DocuSign UNIVERSITY

To enroll in courses listed below, and see the most up-to-date catalog, login to the DocuSign University Learning Portal (dsu.docebosaas.com/customers) with your DocuSign production account credentials. Note: DocuSign University is regularly updating our catalog with new offerings.

Course	Learning Type	Role	Cost	Description	Course Length
Administrator					
Web Application Administration	ILT, vILT	Administrator	$1,700 pp or $7,000 for private course (up to 12 people)	This deep-dive, interactive course, designed specifically for DocuSign Administrators, covers the in's and out's of the DocuSign Web Application Admin console to help accelerate the outcomes of your organization.	2 days (ILT) or 4, 3-hour days (vILT)
Template Fundamentals	ILT, vILT	Administrator	$850 pp or $3,500 for private course (up to 12 people)	In this deep-dive, interactive course, Product Trainers will help you to hone your template skills and learn best practices and helpful tricks to take your company's templates to the next level.	1 day (ILT) or 2, 3-hour days (vILT)
How to Accelerate Agreements	ILT, vILT	Administrator	$850 pp or $3,500 for private course (up to 12 people)	Gain an in-depth understanding of the DocuSign System of Agreement Platform, the program and project framework to evaluate and redesign core processes, and the change management and reporting needed to keep their business acceleration initiatives on track.	1 day (ILT) or 2, 3-hour days (vILT)
Design DocuSign Guided Forms by Intelledox	ILT, vILT	Administrator	$7,000 for private course (up to 12 people)	Ensure your team is properly equipped to build and support DocuSign Guided forms powered by Intelledox, by attending this hands-on, instructor-led course. You will learn to configure adaptive interviews to guide end users through an established business process, generate custom documents using conditional logic, repeating sections, calculated formulas, and more.	2 days (ILT) or 4, 3-hour days (vILT)
DocuSign for Salesforce Administration	ILT, vILT	Administrator	$1,700 pp or $7,000 for private course (up to 12 people)	Acquire the skills to administer the DocuSign for Salesforce integration with the DocuSign for Salesforce Administration course. In this deep-dive, interactive course, you will learn how to use the standard and custom feature functionality of the DocuSign for Salesforce integration, in order to implement various use cases in Salesforce.	2 days (ILT) or 4, 3-hour days (vILT)
Configuring Your DocuSign Account Settings	Self-paced	Administrator	Complimentary	This course enables you to view the account billing and usage data, update the account profile, update the account regional time zone preferences and set the default account email notification preferences.	15 mins
Managing Users on Your DocuSign Account	Self-paced	Administrator	Complimentary	This course enables you to add Users and manage existing users on your DocuSign account.	15 mins
Understanding Why and How to establish Custom Permission Sets	Self-paced	Administrator	Complimentary	This course enables you to establish custom permission sets and manage custom permission sets.	15 mins
Understanding Why and How to Establish User Groups	Self-paced	Administrator	Complimentary	This course enables you to establish user groups and create a signing group.	15 mins
Understanding How to Add and Update User Accounts in Bulk	Self-Paced	Administrator	Complimentary	This course enables you to add users in bulk, update users in bulk and view the bulk actions log. Recommended prerequisite courses: Managing Users on Your DocuSign Account and Understanding Why and How to Establish Custom Permission Sets	20 mins
Branding a DocuSign Account	Self-paced	Administrator	Complimentary	This course enables you to establish signing and sending brands, establish post-signing destination URLs and create multiple brands. Recommended prerequisite courses: Getting Started with Sending Envelopes; Getting Started with Signing Envelopes; and Understanding Why and How to Establish User Groups	20 mins
Configuring Recipient Signing Settings	Self-paced	Administrator	Complimentary	This course enables you to configure auto-navigation settings, establish recipients settings, establish envelope delivery options and configure the recipient legal disclosure.	20 mins
Configuring Document Signing Settings	Self-paced	Administrator	Complimentary	This course enables you to configure a document watermark, format document date and time, establish supplemental document permissions and configure the signature adoption settings. Recommended prerequisite courses: Getting Started with Sending Envelopes; Getting Started with Signing Envelopes; and Understanding Why and How to Establish Custom Permission Sets	15 mins

Configuring Document Sending Settings	Self-paced	Administrator	Complimentary	This course enables you to manage cloud document access, to establish field and field property settings, to manage document custom fields and manage envelope custom fields. Recommended prerequisite courses: Getting Started with Sending Envelopes and Getting Started with Signing Envelopes	15 mins
Configuring Recipient Sending Settings	Self-paced	Administrator	Complimentary	This course enables you to disable and enable Recipient comments, manage recipient roles when sending, manage your payment gateways and configure a recipient's permission to view a document.	20 mins
Using Auditing and Reporting as a DocuSign Admin	Self-paced	Administrator	Complimentary	This course enables you to recognize standard DocuSign reports, create custom reports, schedule reports and view the Audit logs.	15 mins
Sharing Envelopes Between Users	Self-paced	Administrator	Complimentary	This course enables you to share envelopes with users on your account, transfer individual envelope ownership to other users on your account and create automatic envelope custody transfer rules.	15 mins
Understanding Recipient Authentication and Account Security Settings	Self-paced	Administrator	Complimentary	This course enables you to manage recipient authentication settings and enable user authentication and account security settings. Recommended prerequisite courses: Getting Started with Sending Envelopes; Getting Started with Signing Envelopes; and Understanding Envelope Security and Authentication for Senders	15 mins
DocuSign CFR Part 11 Fundamentals	Self-paced	Administrator	Complimentary	This course enables you to successfully identify the steps to sign and send an envelope using a 21 CFR Part 11 enabled account. You will also learn to establish account settings, establish branding requirements, manage users and permissions, create users and groups, establish signer and sender settings, generate reports, and obtain help and support efficiently.	60 mins
DocuSign Retrieve	Self-paced	Administrator	Complimentary	This course enables you to recognize the basics of using DocuSign Retrieve. You'll learn how to configure Retrieve settings, save Retrieve settings, select Retrieve settings and to run the Retrieve process manually. You will learn how using Envelope Custom Fields and Document Custom Fields can help you use Retrieve effectively.	60 mins
Understanding Admin Integrations	Self-paced	Administrator	Complimentary	This course enables you to use Connect configurations and state the purpose for APIs and Integrator Keys in DocuSign	15 mins
Planning and Designing PowerForms	Self-paced	Administrator	Complimentary	This course enables you to successfully plan and design your PowerForms, including determining which Recipients and documents to include, which templates to use and how to customize the signing experience.	20 mins
Collecting PowerForm Responses and Downloading PowerForm Data	Self-paced	Administrator	Complimentary	This course enables you to successfully view responses from PowerForms and download PowerForm data. In this course you will also learn how to view PowerForm envelopes	20 mins
Managing PowerForms	Self-paced	Administrator	Complimentary	This course enables you to successfully search for a DocuSign PowerForm. You'll also gain an understanding of how to organize your PowerForms within folders and how to set up User and Admin access to PowerForms.	15 mins
Modifying PowerForms	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to successfully modify, deactivate or delete a DocuSign PowerForm. You'll gain an understanding of how to set usage limits, replace the underlying template, change the PowerForm Sender and limit a Senders' ability to modify Recipients.	30 mins
Getting Started with PowerForms	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to create and deploy a DocuSign PowerForm. You will gain an understanding of when and why to use a PowerForm, learn about the creation process for PowerForms, how to test PowerForms and how to make them available to PowerForm Users.	30 mins
Getting Started with Organization Admin	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to plan for and implement DocuSign Organization Administration for your company.	15 mins
Create an Organization	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to create and access an organization. All of the topics in this course are required for completion.	15 mins
Manage Organization Admin	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to create, manage and remove an Organization Administrator.	20 mins
Configure Organization Accounts	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to locate, configure, link and unlink Organization Accounts. You will also be able to identify the default account and learn how to implement just-in-time provisioning.	20 mins

Organization Admin Bulk Actions	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to download account settings information and export and import User data in bulk across all accounts in your Organization.	15 mins
Add Organization User Memberships	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to add new User memberships to linked accounts in your Organization.	15 mins
Manage Organization Users	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to locate User records, review all Users for an account, and authorize integration applications for your domain Users.	20 mins
Manage Organization Envelopes	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to transfer envelopes to new owners, locate transfer logs and view Organization audit logs.	15 mins
Implement Single Sign-On	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to implement DocuSign Single Sign-On for your Organization.	15 mins
Configure Single Sign-On	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to configure DocuSign Single Sign-On for your Organization including reserving a domain, configuring an identity provider, testing your configuration and enabling Single Sign-On for all Users.	20 mins
Manage Single Sign-On	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to set up exceptions to the User login policy, locate and manage certificates and clear the Federated ID.	15 mins
Configure SAML for Single Sign-On	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to configure Security Assertion Markup Language (SAML) for DocuSign Single Sign-On.	15 mins
Organization Admin Security Appliances	Self-paced	Administrator	Complimentary	After reviewing this course, you will be able to configure and manage a security appliance pool.	20 mins
Create and Embed Clickwraps	Self-paced	Administrator	Complimentary	Welcome to the Create and Embed Clickwraps course. In this course, you will be able to use DocuSign Click create and embed a clickwrap in your customer website or apps.	15 mins
Manage Clickwraps	Self-paced	Administrator	Complimentary	Welcome to the Manage Clickwraps course. At the end of this course, you will be able to administer a clickwrap using DocuSign Click, including editing existing clickwraps, maintaining clickwrap versions, and viewing clickwrap responses and certificates of completion.	15 mins
Determine Email and Reminder Notifications	Self-paced	Administrator	Complimentary	Welcome to the Determine Email and Reminder Notifications course. After reviewing this course, you will be able to set account-wide reminders and expiration dates as well as account-wide email notifications.	15 mins
Business					
System of Agreement Overview	Self-paced	Business	Complimentary	This course describes systems of agreement and differentiates between modern and legacy agreements. It also provides examples and reviews the benefits of modern systems of agreement.	30 mins
DocuSign System of Agreement Platform	Self-paced	Business	Complimentary	This course introduces DocuSign's System of Agreement Platform. It describes the capabilities and value proposition of the DocuSign platform and also offers techniques for demonstrating DocuSign capabilities.	30 mins
What are Use Cases?	Self-paced	Business	Complimentary	A use case is a business process a person follows to accomplish a goal. In the DocuSign project lifecycle, a use case represents a business process that can be analyzed and transformed into a modern agreement that uses the DocuSign System of Agreement Platform.	30 mins
DocuSign Organizational Structure	Self-paced	Business	Complimentary	This course introduces a scheme for organizing the DocuSign implementation team in your organization. Defining an organizational structure gives you a chance to work out where best to spend your time and influence to get the most out of your team and help your program run efficiently. The way your organization is structured influences how you manage and run projects. It can also influence how much authority and reach individuals have in order to do their jobs. This course introduces an organizational structure that separates the program-level and project-level responsibilities of a DocuSign implementation.	30 mins

Program Executive Alignment & Goals	Self-paced	Business	Complimentary	Planning for a DocuSign project requires a clear vision of the project and its goals, an awareness of key project players and stakeholders, an understanding of change management methods, and a plan for a successful implementation process. In this course, you will learn how to run a program kick-off meeting to inform all business process owners, sponsors, and stakeholders of the project that lies ahead.	30 mins
Change Management	Self-paced	Business	Complimentary	Change management systems are designed to help businesses plan for change. The plans require an understanding of the business community and its ability to absorb the change. The goal is to minimize the disruption of business operations and user impact while managing the change to business processes.	30 mins
Discovering Use Cases	Self-paced	Business	Complimentary	In this course, you will learn how to work with business process owners to identify business process use cases that can be transformed into modern agreements.	30 mins
Mapping Legacy Workflows	Self-paced	Business	Complimentary	In this course, you will learn how to examine the steps in a use case and create a workflow diagram that includes the people and documents involved in the various steps.	30 mins
Analyzing Value in Modern Use Cases	Self-paced	Business	Complimentary	This course discusses how to analyze use case metrics to assess the potential value of a modern agreement. The value estimates are helpful for determining which use cases to deploy first. They are also important for measuring ROI after deployment.	30 mins
Mapping Modern Workflows	Self-paced	Business	Complimentary	In this course, you will learn how to examine a legacy workflow to identify areas for improvement and then map an improved workflow by removing unnecessary steps and applying the DocuSign System of Agreement framework.	30 mins
Techniques for Prioritizing & Managing Use Cases	Self-paced	Business	Complimentary	In this course, you will learn several ways of prioritizing which use cases to implement first. You will also learn about the Use Case Roadmap, a tool for managing use case deployment and tracking results.	30 mins
Building a Use Case Project Implementation Plan	Self-paced	Business	Complimentary	A clear methodology for implementing a modernization project is key to success. This course describes the components of a successful project implementation plan including project phases, project rollout components and change management tasks.	30 mins
Planning & Assessing a Use Case Implementation Project	Self-paced	Business	Complimentary	Planning a modernization project not only involves the technicalities of the use cases you are looking to transform but also change management tasks. This course covers change management related tasks that can be addressed during the planning & assessing phase including meeting with stakeholders for policy and process guidance, designing a marketing and communication strategy, and creating a training plan that will be completed in time for the deployment phase.	30 mins
Designing Modern Agreements	Self-paced	Business	Complimentary	In this course, you will learn about different solutions for setting up your DocuSign system. Then you explore features that you can incorporate into a modern workflow design.	30 mins
Developing & Testing Modern Agreements	Self-paced	Business	Complimentary	In this course, you first learn about the different DocuSign development and production environments you can use to develop and test a modern agreement. You will also learn about change control processes you can use to minimize the likelihood of errors when environments are changed. Finally, you will learn about a proof of concept and how to develop a testing plan.	30 mins
Deploying Modern Agreements	Self-paced	Business	Complimentary	In this course, you will learn about creating a deployment plan that includes all of the activities that make the production system available for use including migration, communication, training and support milestones.	30 mins
Maintaining and Supporting Modern Agreements	Self-paced	Business	Complimentary	In this course, you will learn about techniques for supporting a DocuSign deployment. A process for collecting new use cases is also discussed.	30 mins
Evaluating the Success of Modern Agreements	Self-paced	Business	Complimentary	This course discusses the importance of periodically reviewing organization initiatives and goals as well as how your organization defines success.	30 mins
Increasing Adoption of DocuSign	Self-paced	Business	Complimentary	After deploying a modern agreement, you can analyze the results and usage across the organization to help increase the value of your DocuSign Program. This course introduces techniques for assessing and driving user adoption.	30 mins

Determining True Value of Modern Agreements	Self-paced	Business	Complimentary	In this course, you will learn how you can find additional value in your DocuSign Program by re-examining the Value Realization Model and discovering unstated business goals.	30 mins
Expanding the DocuSign Program	Self-paced	Business	Complimentary	This course introduces techniques for expanding your DocuSign program by increasing the number and diversity of modern agreements and establishing a centralized program management team.	30 mins
Developer					
Composite Templates Using Server Templates	Self-paced	Developer	Complimentary	Welcome to the Composite Templates Using Server Templates course. After reviewing this course, you will be able to create a basic composite template structure that references a DocuSign server template and send the constructed composite envelope.	20 mins
Creating Clickwraps with the API	Self-paced	Developer	Complimentary	Welcome to the Creating Clickwraps with the API course. After reviewing this course, you will be able to describe a clickwrap and how to create one using the DocuSign Click REST API.	20 mins
Manage Clickwraps with the API	Self-paced	Developer	Complimentary	Welcome to the Manage Clickwraps with the API course. After reviewing this course, you will be able to describe how the Click API can be used to manage existing clickwraps on your DocuSign account. You will learn how to retrieve lists of clickwraps on your account, retrieve specific clickwrap objects and how to create new versions of clickwraps. You will also learn how to retrieve lists of User agreements for specific clickwraps.	30 mins
Embedded Signing with Recipient View	Self-paced	Developer	Complimentary	Welcome to the Embedded Signing with Recipient View course. After reviewing this course, you will be able to generate a signing URL for your recipients to use to complete the signing ceremony. This course contains sequenced topics.	15 mins
Embedded Signing Overview	Self-paced	Developer	Complimentary	Welcome to the Embedded Signing Overview course. After reviewing this course, you will be able to describe how DocuSign signing experiences can be embedded within your website as well as some best practices to consider when using the embedding feature.	15 mins
Developer Setup: Environment and Tools	Self-paced	Developer	Complimentary	Welcome to the Developer Setup: Environment and Tools course. After reviewing this course, you will be able to prepare a DocuSign developer environment for building a DocuSign integration. This includes creating a DocuSign sandbox account, generating an application integrator key, and setting up developer tools for your local machine.	15 mins
JSON Web Token Grant	Self-paced	Developer	Complimentary	Welcome to the JSON Web Token Grant course. After reviewing this course, you will be able to complete the JSON Web Token Grant OAuth flow. JSON Web Token is an authentication model for authenticating web applications and service integrations. You must authenticate in order to communicate with the DocuSign APIs; this flow can be used to authenticate your web application or web service to make calls to the DocuSign API. This course contains sequenced topics. All topics must be completed.	30 mins
Authorization Code Grant	Self-paced	Developer	Complimentary	Welcome to the Auth Code Grant course. After reviewing this course, you will be able to complete the Authorization Code Grant OAuth flow. Authorization Code Grant is an authentication model for authenticating web applications. You must authenticate in order to communicate with the DocuSign eSignature API; this flow can be used to authenticate your web application to make calls to the DocuSign API.	30 mins
DocuSign API Fundamentals	Self-paced	Developer	Complimentary	DocuSign API Fundamentals introduces you to the DocuSign API. You'll learn common API use cases, API terms, API concepts, the DocuSign "Go Live" process and DocuSign API interfaces.	60 mins
Envelope Construction Fundamentals	Self-paced	Developer	Complimentary	DocuSign APIs offer envelope object models for building digital transactions. This course introduces the essential parameters required for constructing an envelope object via the APIs. You will also learn how to construct an envelope using a DocuSign template. By the end of this module, you will be able to use DocuSign APIs to construct basic envelope structures to support your own eSignature transactions.	90 mins

Envelope In-flight Management	Self-paced	Developer	Complimentary	You can make in-flight changes to your envelopes using DocuSign's APIs. This course introduces the methods for making changes to in-flight envelopes. You will learn use cases, API requests, and important parameters.	45 mins
Get Envelope Status: Polling Method	Self-paced	Developer	Complimentary	Welcome to the Get Envelope Status: Polling course. After reviewing this course, you will be able to explain polling methods, restrictions, and best practices within the DocuSign platform. This course contains sequenced topics. All topics must be completed.	25 mins
Complex Envelopes	Self-paced	Developer	Complimentary	Templates streamline the sending process for any commonly used document(s) you may need to have signed. This course takes a deep dive into the extremely powerful and flexible Composite Template structure. In this course, you will learn the composite template structure, its rules, best practices, and use cases. Composite Templates are a foundational component that you will use to digitize transactions with DocuSign.	80 mins
Go Live with DocuSign	Self-paced	Developer	Complimentary	Now that you have built your integration with DocuSign in a developer sandbox, you will move your integration to a DocuSign production account. At DocuSign, we refer to this process of moving an integrator key from a sandbox to a production account as the Go Live process. Go Live is required for all DocuSign integrations. Learn about the requirements, review process, and best practices for Going Live with your DocuSign integration.	60 mins
Developer Core Overview	Self-paced	Developer	Complimentary	This course overviews major DocuSign concepts and processes that are pertinent to understanding the functionalities of the DocuSign API so you will be prepared to structure your calls appropriately. Concepts such as what is the key terms, the DocuSign platform, signing methods, templates and more will be covered.	20 mins
Developer Authentication Overview	Self-paced	Developer	Complimentary	By the end of this course you will be able to describe the services DocuSign offers to authenticate your application for DocuSign API calls.	20 mins
Developer Envelope Management Overview	Self-paced	Developer	Complimentary	After reviewing this course, you will be able to describe the methods available for managing in flight DocuSign Envelopes.	15 mins
Developer Connect Overview	Self-paced	Developer	Complimentary	After reviewing this course, you will be able to describe the DocuSign Connect service and how it works within the DocuSign platform. This course covers topics that include envelope and recipient related events, Connect configuration types, establishing workflows within Connect events, and best practices when planning to use Connect with your DocuSign integration.	25 mins
Developer Bulk Envelope Overview	Self-paced	Developer	Complimentary	After reviewing this course, you will be able to describe the bulk envelope send capabilities that can be administered using the DocuSign API.	15 mins
Developer Introduction to DocuSign Objects	Self-paced	Developer	Complimentary	DocuSign offers an API object model for transforming your paper-based workflows into digital experiences. Learn about DocuSign's core objects and its components to create your electronic workflow using DocuSign APIs.	20 mins
Configuring Webhooks	Self-paced	Developer	Complimentary	After reviewing this course, you will be able to describe how a custom webhook listening application can be architectured. You will also be able to describe how a DocuSign Connect webhook configuration is set up via DocuSign Admin, as well as via the DocuSign API.	15 mins
Developer Composite Templates Use Case	Self-paced	Developer	Complimentary	After reviewing this course, you will be able to describe the value of building your API calls using a composite envelope structure, and articulate use cases that highlight the importance of structuring your API calls with a composite structure early in development.	15 mins
Developer Custom Branding Overview	Self-paced	Developer	Complimentary	After reviewing this course, you will be able to describe the concept of DocuSign custom branding. The topics outlined will begin with how to setup custom branding configurations using the DocuSign web application. Subsequent topics will overview the capabilities provided by the DocuSign API for creating and managing custom branding object configurations on your DocuSign account, as well as signing and sending experiences for agreements sent using DocuSign technologies.	15 mins

Developer Responsive Signing Overview	Self-paced	Developer	Complimentary	After reviewing this course, you will be able to describe the capabilities and methodology for administering a signing experience with responsive elements using the DocuSign API.	30 mins
Overview of Integration Types	Self-paced	Developer	Complimentary	After reviewing this course, you will be able to describe various architecture methodologies for implementing a DocuSign integration.	25 mins
Integration Level Use Cases	Self-paced	Developer	Complimentary	After reviewing this course, you will be able to describe various use cases for the various DocuSign Levels of Integration.	25 mins
Digital Signer					
Sign with the DSA and a PDF Viewer or Editor	Self-paced	Digital Signer	Complimentary	Welcome to the Sign with the DSA and a PDF Viewer or Editor course. After reviewing this course, you will be able to sign and manage signature fields with the DocuSign Signature Appliance (DSA) and a PDF viewer or editor.	10 mins
Get Started with Signing with the DSA version 9.x	Self-paced	Digital Signer	Complimentary	Welcome to the Get Started with Signing with the DSA version 9.x course. After reviewing this course, you will be able to recognize the various methods available for signing with the DocuSign Signature Appliance (DSA) version 9.x and use the DSA Control Panel version 9.x.	20 mins
Sign with the DSA version 9.x and Microsoft Products	Self-paced	Digital Signer	Complimentary	Welcome to the Sign with the DSA version 9.x and Microsoft Office and SharePoint course. After reviewing this course, you will be able to sign with the DocuSign Signature Appliance (DSA) version 9.x and Microsoft Word, Excel, Outlook and SharePoint.	15 mins
Use Additional Signing Options with the DSA	Self-paced	Digital Signer	Complimentary	Welcome to the Use Additional Signing Options with the DSA course. After reviewing this course, you will be able to sign with the DSA mobile, the DSA Web and the DSA eSeal applications.	15 mins
Use the DSA AR File Sign Utility	Self-paced	Digital Signer	Complimentary	Welcome to the Use the DSA AR File Sign Utility course. After reviewing this course, you will be able to use the AR File Sign utility to sign documents using a command line.	10 mins
DSA Logs and Reports	Self-paced	Digital Signer	Complimentary	Welcome to the DSA Logs and Reports course. After reviewing this course, you will be able to download the DSA Audit, Client, Web App, and SharePoint connector logs as well as the getServer and Environment Report to gather information on your appliance and/or to troubleshoot issues.	20 mins
DSA Monitoring and Maintenance Tools	Self-paced	Digital Signer	Complimentary	Welcome to the DSA Monitoring and Maintenance Tools course. After reviewing this course, you will be able to monitor your network performance and your appliance health.	10 mins
Configure your PDF Viewer or Editor for the DSA	Self-paced	Digital Signer	Complimentary	Welcome to the Configure your PDF Viewer or Editor for the DSA course. After reviewing this course, you will be able to configure Adobe Acrobat, Adobe Reader and FoxIt Reader to view and validate signatures added with the DocuSign Signature Appliance (DSA).	15 mins
Deploy the DSA Client	Self-paced	Digital Signer	Complimentary	Welcome to the Deploy the DSA Client course. After reviewing this course, you will be able to deploy the DocuSign Signature Appliance (DSA) client software and distribute it to your Users.	10 mins
Manage DSA Users	Self-paced	Digital Signer	Complimentary	Welcome to the Manage DSA Users course. After reviewing this course, you will be able to manage DocuSign Signature Appliance (DSA) Users either in a directory-independent or in an Active Directory environment and set up the one-time password authentication (OTP).	15 mins
Manage DSA Certificates	Self-paced	Digital Signer	Complimentary	Welcome to the Manage DSA Certificates course. After reviewing this course, you will be able to use the AR Genie administration tool to manage DSA Users' certificates, set the CRL Distribution Point (CDP) and Authority Information Access (AIA) system parameters for each Certificate Authority and renew the required root or intermediate certificate chains for your DocuSign Signature Appliance (DSA).	15 mins
Manage your DocuSign Signature Appliance (DSA)	Self-paced	Digital Signer	Complimentary	Welcome to the Manage your DocuSign Signature Appliance (DSA) course. After reviewing this course, you will be able to manage your DocuSign Signature Appliance (DSA), including shutting down, restarting, backing up, restoring and upgrading the DSA, managing high availability and load balancing and updating licenses.	30 mins

Get Started with DSA Administration	Self-paced	Digital Signer	Complimentary	Welcome to the Get Started with DSA Administration course. After reviewing this course, you will be able to log in to the DocuSign Signature Appliance (DSA), recognize the various administration tools and installation modes.	10 mins
Configure the DSA Connector with Nintex for SharePoint	Self-paced	Digital Signer	Complimentary	Welcome to the Configure the DSA Connector with Nintex for SharePoint course. This course is intended for DocuSign Signature Appliance Administrators. This course enables you to successfully enable and configure DocuSign Signature Appliance connector for SharePoint with Nintex.	20 mins
Configure the DSA Connector for SharePoint	Self-paced	Digital Signer	Complimentary	Welcome to the Configure the DSA Connector for SharePoint course. This course is intended for DocuSign Signature Appliance Administrators. This course enables you to successfully enable and administrate DocuSign Signature Appliance connector for SharePoint.	35 mins
Configure the DSA Web and Mobile Applications	Self-paced	Digital Signer	Complimentary	Welcome to the Configure the DSA Web and Mobile Applications course. This course is intended for DocuSign Signature Appliance Administrators. This course enables you to successfully configure the DocuSign Signature Appliance Web Application and the DocuSign Signature Appliance Mobile Applications.	25 mins
DSA Signer Fundamentals	Self-paced	Digital Signer	Complimentary	Welcome to the DSA Signer Fundamentals Course. After reviewing this course, you will be able to recognize the different industries using the DocuSign Signature Appliance, use the DSA Control Panel to establish your graphic signature, change your User password and use the DSA to sign via your desktop, Office, PDF Viewers, eSeal, the Web Application, SharePoint and the Mobile Application.	30 mins
Introduction to Standard Digital Signatures & DocuSign Signature Appliance	Self-paced	Digital Signer	Complimentary	Welcome to the Introduction to Standard Digital Signature and DocuSign Signature Appliance (DSA) course. This course provides an overview of standard digital signature as a type of eSignature and DSA as an option for providing digital signatures.	30 mins
DSA Admin					
Introduction to DSA APIs	Self-paced	DSA Admin	Complimentary	Welcome to the Introduction to DSA APIs course. This course is intended for DocuSign Signature Appliance API Developers and enables you to choose the DSA API that suits your needs and digitally sign with your DSA account from the API. There is not a required sequence in this course. This course can be completed within 60 minutes.	60 mins
Integrations					
DocuSign Envelope Configuration and Salesforce Process Builder	Self-paced	Integrations	Complimentary	Welcome to the DocuSign Envelope Configuration and Salesforce Process Builder course. After reviewing this course, you will be able to use Salesforce Process Builder and DocuSign Envelope Configuration to automate your agreement processes.	15 mins
Send with DocuSign Gen for Salesforce	Self-paced	Integrations	Complimentary	Welcome to the Send with DocuSign Gen for Salesforce course. In this course, you will learn the basics of sending envelopes with DocuSign Gen. At the end of this course, you will be able to prepare a Salesforce object for use with Gen, generate a preview of the document, use conditional formatting and send an envelope out for signature.	20 mins
Set Up DocuSign Gen for Salesforce	Self-paced	Integrations	Complimentary	Welcome to the Set Up DocuSign Gen for Salesforce course. In this course, you will learn how to configure DocuSign Gen. At the end of this course, you will be able to establish connections between Salesforce and DocuSign. You will also learn how to manage those Users who will generate documents using DocuSign Gen for Salesforce.	20 mins
Configure DocuSign Gen Templates for Salesforce	Self-paced	Integrations	Complimentary	Welcome to the Configure DocuSign Gen Templates for Salesforce course. In this course, you will learn how to configure DocuSign Gen templates. At the end of this course, you will be able to select data sources, establish data fields, use conditional data fields, place data fields in a table and add custom fields from DocuSign.	20 mins
Manage DocuSign Gen Templates for Salesforce	Self-paced	Integrations	Complimentary	Welcome to the Manage DocuSign Gen Templates for Salesforce course. In this course, you will learn how to administer DocuSign Gen for Salesforce templates. At the end of this course, you will be able to upload templates, preview documents, create custom buttons and publish the template.	20 mins

DocuSign for Salesforce Admin Tab	Self-paced	Integrations	Complimentary	After reviewing this course, you will be able to use the DocuSign Admin tab to configure the account settings, update DocuSign and Salesforce account credentials, add DocuSign features to Salesforce layouts, create custom fields and add and remove Users. This course applies to Salesforce Classic and Salesforce Lightning Users.	20 mins
Create Custom Buttons for DocuSign for Salesforce	Self-paced	Integrations	Complimentary	After reviewing this course, you will be able to create and manage custom buttons in Salesforce including creating and updating URL buttons via the Salesforce Object Manager, creating new buttons from the DocuSign Envelope Configurations object and placing buttons on your Salesforce objects layouts. This course applies to Salesforce Classic and Salesforce Lightning Users.	45 mins
Document Custom Fields for Salesforce	Self-paced	Integrations	Complimentary	After reviewing this course, you will be able to recognize the basic steps of creating document custom fields in Salesforce including setting up merge fields, automatic and custom anchor text. This course applies to Salesforce Classic and Salesforce Lightning Users.	15 mins
Configure Connect for DocuSign for Salesforce	Self-paced	Integrations	Complimentary	After reviewing this course, you will be able to configure Connect for DocuSign for Salesforce course including modifying, downloading and uploading Connect settings, creating advanced Connect configuration and reviewing Connect Logs and Failures. This course applies to Salesforce Classic and Salesforce Lightning Users.	20 mins
Manage Envelopes Sent from Salesforce	Self-paced	Integrations	Complimentary	After reviewing this course, you will be able to recognize the basics steps to manage your sent envelopes from Salesforce including viewing, correcting, resending and voiding envelopes from Salesforce. This course applies to Salesforce Classic and Salesforce Lightning Users.	15 mins
Configure DocuSign for Salesforce	Self-paced	Integrations	Complimentary	After reviewing this course, you will be able to configure DocuSign for Salesforce including connecting your DocuSign account to your Salesforce account, understanding the Send On Behalf Of feature and adding basic DocuSign features to Salesforce layouts. This course applies to Salesforce Classic and Salesforce Lightning Users.	15 mins
Install DocuSign for Salesforce	Self-paced	Integrations	Complimentary	After reviewing this course, you will be able to install DocuSign for Salesforce in your Salesforce environment including locating the DocuSign for Salesforce managed package from the App Exchange, approving third-party access and selecting the appropriate security level during the installation process. You will also be able to upgrade your DocuSign for Salesforce package. This course applies to Salesforce Classic and Salesforce Lightning Users.	20 mins
Send from Salesforce Using Advanced Options	Self-paced	Integrations	Complimentary	After reviewing this course, you will be able to recognize the basic steps to use In Person signing and to send envelopes from Salesforce using merge fields with or without anchors. This course applies to Salesforce Classic and Salesforce Lightning Users.	15 mins
Send from Salesforce Using Templates	Self-paced	Integrations	Complimentary	After reviewing this course, you will be able to recognize the basics steps to use, match or apply a template when sending Envelopes from Salesforce. This course applies to Salesforce Classic and Salesforce Lightning Users.	15 mins
Send Envelopes from Salesforce	Self-paced	Integrations	Complimentary	After reviewing this course, you will be able to recognize the basic steps of sending an envelope from Salesforce including uploading documents, adding Recipients and Recipient messaging, establishing reminders and expirations and placing DocuSign fields on an envelope. This course applies to Salesforce Classic and Salesforce Lightning Users.	20 mins
DocuSign for Dynamics CRM Online Admin Fundamentals	Self-paced	Integrations	Complimentary	This learning pathway enables you to install and configure DocuSign for Dynamics, use the Dynamics Records to send a DocuSign transaction, create a Dynamics workflow for sending documents, and creating merge fields for use when sending documents.	30 mins
DocuSign for Dynamics CRM Online Sender Fundamentals	Self-paced	Integrations	Complimentary	Welcome to the learning pathway for the DocuSign for Dynamics CRM Online Sender. This learning pathway enables a sender within DocuSign for Dynamics CRM Online to send documents and to use get signature to send documents.	20 mins

DocuSign for SharePoint Admin Fundamentals	Self-paced	Integrations	Complimentary	Welcome to the learning pathway for the DocuSign for SharePoint Admin. This learning pathway enables you to install and configure DocuSign for SharePoint, send a DocuSign transaction to test the installation, and test using a template to get a signature.	30 mins
DocuSign for SharePoint Sender Fundamentals	Self-paced	Integrations	Complimentary	Welcome to the learning pathway for the DocuSign for SharePoint Online Sender. This learning pathway enables a sender within DocuSign for SharePoint Online to sign documents and to use get a signature to send documents.	20 mins
DocuSign for NetSuite Admin Fundamentals	Self-paced	Integrations	Complimentary	This learning pathway enables you to install and configure DocuSign for Net Suite and use the Net Suite Records to send a DocuSign transaction. A	30 mins
DocuSign for NetSuite Admin Electives	Self-paced	Integrations	Complimentary	This learning pathway enables you to create custom buttons for DocuSign for Net Suite, edit custom buttons, and modify the sweeper schedule. There is not a required sequence in this course.	20 mins
DocuSign Google Integrations	Self-paced	Integrations	Complimentary	This course provides an overview of Google integrations with DocuSign. By the end of this course, you will be able to explain how Google integrates their different software with DocuSign including; Chrome Extension, DocuSign for G Suite, DocuSign for Gmail, DocuSign for Google Docs, and DocuSign for Google Drive.	45 mins
Sender					
Creating Templates Using Additional Techniques	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to create a new template from an existing template, create a template to define workflows, create a template using fields with AutoPlace and create a template using IDR zones.	20 mins
Managing Templates	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to download and upload a template, create folders for your templates and share your templates with other Users on your account.	15 mins
Preventing Template Changes when Sending	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to limit, manage or prevent changes to a template when used in an envelope. You will be able to prevent changes made to the Recipients of a template, manage template settings using advanced options and limit changes made to the envelope fields.	15 mins
Editing a Template	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to edit a document in a template, edit a template workflow and delete a template	15 mins
Getting Started with Sending Envelopes	Self-paced	Sender	Complimentary	Welcome to the Getting Started with Sending Envelopes Course. After reviewing this course, you will be able to recognize the stages of a document life cycle, identify the components of the DocuSign web application and identify best practices for getting help and support.	10 mins
Sending an Envelope Process	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to recognize the basics steps to sending an envelope including uploading documents, establishing recipients and workflow, adding Recipient messaging and adding standard fields to an envelope.	15 mins
Using the DocuSign Print Driver	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to recognize the key features of the DocuSign Print Driver, how to use Print Driver to upload a document to a new envelope and how to manage your Print Driver settings. All of the topics in this course are required for completion.	15 mins
Managing Envelopes as a Sender	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to create envelope folders, view shared envelopes, download completed envelopes and download form data. All of the topics in this course are required for completion.	15 mins
Sending an Envelope with a Template	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to use a template from your template folder, apply a template to an envelope, use multiple templates in one envelope and manage your template matching settings. All of the topics in this course are required for completion.	20 mins
Sending to Bulk Recipients	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to identify the key bulk send features, you will learn how to generate and complete a customized bulk Recipient CSV file and send an envelope using bulk send and a template. All of the topics in this course are required for completion.	20 mins

Understanding Envelope Security and Authentication for Senders	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to use DocuSign Identify to use different types of authentication and identity verification, recognize how to send an envelope using additional authentication methods and manage failed identity verification attempts.	15 mins
Sending Envelopes Using Comments	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to enable and disable comments when sending, view comment notifications and reply to comments. All of the topics in this course are required for completion.	15 mins
Updating Your Profile Settings	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to customize your profile, setup your electronic notary in DocuSign, define your signature and manage your email notification settings. All of the topics in this course are required for completion.	15 mins
Using Additional Recipient Actions When Sending	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to assign additional Recipient actions including, Specify Recipients, Allow to Edit Recipient, Update Recipients and In Person Signer. All of the topics in this course are required for completion.	15 mins
Using Advanced Fields and Actions When Sending	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to use Payment fields, Formula fields, Autoplace and Conditional Logic when adding fields to a document. All of the topics in this course are required for completion.	20 mins
Using Advanced Options When Sending	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to use supplemental documents, allow Recipients to markup a document, configure reminders and expirations and customize email and language for Recipients. All of the topics in this course are required for completion.	20 mins
Using Document Fields	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to navigate the Add Fields view, understand why and how to use standard fields, create custom fields and set field properties. All of the topics in this course are required for completion.	20 mins
Using Envelope Actions after Sending	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to resend an envelope, correct an in-progress envelope, create a copy of an envelope and void an envelope. All of the topics in this course are required for completion.	15 mins
Using Reporting as a Sender	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to use a standard report, create a custom report and schedule a report. All of the topics in this course are required for completion.	15 mins
Getting Started with Templates	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to recognize why and how templates are used, evaluate your business process to prepare for template creation and identify the steps involved in creating a template.	15 mins
Using PowerForms as a Sender	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to recognize examples of when to use a PowerForm, be able to copy and distribute a PowerForm URL and manage PowerForm responses. All of the topics in this course are required for completion.	15 mins
Understanding Standards-Based Signatures	Self-paced	Sender	Complimentary	After reviewing this course you will be able to identify the levels of Standards-Based Signatures that are available in DocuSign.	20 mins
Sending an Envelope for Advanced eSignature	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to identify the requirements and steps for sending an envelope for Advanced eSignature.	20 mins
Sending an Envelope for Qualified eSignature	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to identify the requirements and steps for sending an envelope for Qualified eSignature.	20 mins
Use In Person Signing	Self-paced	Sender	Complimentary	After reviewing this course, you will be able to set up an In Person signing Recipient and host an in-Person signing session in the DocuSign Web Application.	10 mins
Send with eWitness	Self-paced	Sender	Complimentary	Welcome to the Send with eWitness course. After reviewing this course, you will be able to send an envelope to a witness for signature	15 mins
Signer					
Getting Started with Signing Envelopes	Self-paced	Signer	Complimentary	After reviewing this course, you will be able to identify the steps in a signing process, to recognize a DocuSign signing email notification, and to sign an Envelope using basic fields such as signature and initial.	15 mins
Using Advanced Features When Signing Envelopes	Self-paced	Signer	Complimentary	After reviewing this course, you will be able to, upload an attachment during signing, use the approve or decline buttons, sign using Comments and sign using Payments.	15 mins

Recognizing Authentication Methods for Signers	Self-paced	Signer	Complimentary	After reviewing this course, you will be able to recognize the different authentication methods available to signers during the signing process.	10 mins
Using Other Signing Actions When Signing Envelopes	Self-paced	Signer	Complimentary	After reviewing this course, you will be able to finish signing later, sign on paper, decline to sign, assign signing to another Recipient and use DocuSign Document Markup.	20 mins
Managing Envelopes as a DocuSign Signer	Self-paced	Signer	Complimentary	After reviewing this course, you will be able to manage and download envelopes in your DocuSign account.	10 mins
Sign on a Mobile Device	Self-paced	Signer	Complimentary	After reviewing this course, you will be able to identify the steps required to sign a document on an Android or iOS device, including creating your signature and initials.	20 mins
DocuSign CLM (SpringCM)					
DocuSign CLM Essentials	ILT/vILT	SpringCM	$1,700 per person	Effective administration of your company's CLM sets the stage for your entire digital agreement process. Establish a core foundation of SpringCM through this hands-on, interactive session that will take you deep into the platform tools. Guided by an experienced Product Trainer, this course covers in detail, an introduction to the SpringCM platform, SpringCM administration and how to effectively manage content.	2 days
DocuSign CLM Process Automation I	ILT/vILT	SpringCM	$1,700 per person	Gain the skills to apply advanced workflow capabilities across the SpringCM platform to accelerate your agreement generation processes. This interactive course covers in detail how to use the SpringCM advanced workflow process designer to configure simple to complex workflows. Led by an experienced Product Trainer, the course focuses on best practices, standard conventions, and the application of advanced workflow functionality to solve real-world business cases.	2 days
DocuSign CLM Process Automation with Salesforce	ILT/vILT	SpringCM	$850 per person	Dive into SpringCM's integration with Salesforce.com and gain an understanding of how users access to all their contracts and documents in SpringCM directly through Salesforce. This course will enable you with the knowledge you need to install and setup the integration and will cover purpose-built workflow functionality that allows for reading, writing and creating data to/from Salesforce.com.Learn how to use these elements in workflow design and implementation to add powerful integration capabilities to any process.	1 day
Get Started with SpringCM	Self-paced	SpringCM	Complimentary	Welcome to the Get Started with SpringCM course. After reviewing this course, you will be able to navigate the SpringCM user interface and set up My Preferences.	15 mins
Manage SpringCM Folders	Self-paced	SpringCM	Complimentary	Welcome to the Manage SpringCM Folders course. After reviewing this course, you will be able to locate and identify folder setting options, create bookmarks, select the default start folder and enable folder notifications.	20 mins
Manage SpringCM Documents	Self-paced	SpringCM	Complimentary	Welcome to the Manage SpringCM Documents course. After reviewing this course, you will be able to manage documents in SpringCM including navigating the Documents repository, previewing and merging documents.	15 mins
Create SpringCM eForms	Self-paced	SpringCM	Complimentary	Welcome to the Create SpringCM eForms course. After reviewing this course, you will be able to create and configure SpringCM eForms.	15 mins
Customize the SpringCM User Interface	Self-paced	SpringCM	Complimentary	Welcome to the Customize the SpringCM User Interface course. After reviewing this course, you will be able to customize the SpringCM User interface.	20 mins
Manage SpringCM Account Settings	Self-paced	SpringCM	Complimentary	Welcome to the Manage SpringCM Account Settings course. After reviewing this course, you will be able to customize account setting options and manage integrations for your SpringCM account.	20 mins

Configure SpringCM Documents and Folders	Self-paced	SpringCM	Complimentary	Welcome to the Configure SpringCM Documents and Folders course. After reviewing this course, you will be able to identify the document and folder configurations in SpringCM.	15 mins
Add Content to SpringCM	Self-paced	SpringCM	Complimentary	Welcome to the Add Content to SpringCM Course. After reviewing this course, you will be familiar with the various methods in which you can add content into SpringCM. The method you use will be based on the number and size of documents to be added, as well as your business requirements.	15 mins
Configure SpringCM Dashboards	Self-paced	SpringCM	Complimentary	Welcome to the Configure SpringCM Dashboards course. After reviewing this course, you will be able to create and configure SpringCM Dashboards. This course contains sequenced topics.	15 mins
Edit SpringCM Content	Self-paced	SpringCM	Complimentary	Welcome to the Edit SpringCM Content course. After reviewing this course, you will be able to edit documents via SpringCM Edit, Office 365, SpringCM Check In and Check Out and you will be able to delete content from SpringCM.	20 mins
Share SpringCM Content	Self-paced	SpringCM	Complimentary	Welcome to the Share SpringCM Content course. After reviewing this course, you will be able to share SpringCM content via sharing a link, emailing a link, SpringCM email, fax, send for external review and send for signature.	20 mins
Manage SpringCM Contacts and Users	Self-paced	SpringCM	Complimentary	Welcome to the Manage SpringCM Contacts and Users course. After reviewing this course, you will be able to create new SpringCM Users and Contacts and assign groups, security groups, mailing lists, and Personas to Users.	25 mins
Manage SpringCM Security	Self-paced	SpringCM	Complimentary	Welcome to the Manage SpringCM Security course. After reviewing this course, you will be able to identify the SpringCM security options for folders, recognize each security permission and manage existing security permissions on the SpringCM platform.	15 mins
Configure SpringCM Metadata & Attributes	Self-paced	SpringCM	Complimentary	Welcome to the Configure SpringCM Metadata and Attributes course. After reviewing this course, you will be able to configure attributes for your SpringCM account and apply them to documents.	20 mins
Search SpringCM	Self-paced	SpringCM	Complimentary	Welcome to the Search SpringCM course. After reviewing this course, you will be able to use the basic and advanced search in SpringCM and optimize search results with saved searches and search wildcards.	25 mins
Use SpringCM Automation Tools	Self-paced	SpringCM	Complimentary	Welcome to the Use SpringCM Automation Tools course. After reviewing this course, you will be able to recognize the various SpringCM Automation tools and create schedules.	25 mins
Create SpringCM Reports & Charts	Self-paced	SpringCM	Complimentary	Welcome to the Create SpringCM Reports & Charts course. After reviewing this course, you will be able to create SpringCM reports and charts. This course contains sequenced topics.	15 mins
Utilize SpringCM Reminder Templates	Self-paced	SpringCM	Complimentary	Welcome to the Utilize SpringCM Reminder Templates course. After reviewing this course, you will be able to create and utilize Reminder Templates.	15 mins
Use SpringCM Document Generation	Self-paced	SpringCM	Complimentary	Welcome to the Use SpringCM Document Generation course. After reviewing this course, you will be able to configure and use Document Generation to preview and generate documents in SpringCM.	45 mins
Miscellaneous					
DocuSign Support for Customers	Self-paced	Misc.	Complimentary	This course will equip you with the tools needed to provide your users the support they require to get the most out of DocuSign. DocuSign Support for Customers will prepare you to answer the most common user questions as well as provide you the guidance and resources you need to address questions or issues you're unable to resolve on your own.	30 mins

DocuSign Digital Transformation Project Manager Fundamentals	Self-paced	Misc.	Complimentary	This learning pathway enables a Project Manager to effectively manage the transformation of a current business process to a digital transaction. You'll learn the essential framework for digital transaction management and evaluate each phase in depth. You'll learn to analyze the current business process and document all of the tasks and resources associated with the process. You'll learn to map the current business process to a digital transaction process. You'll learn to create an implementation plan and training plan to successfully transform the business process. You'll also understand the change management components and communication components to enable an effective transformation.	30 mins
Custom Training					
Standard End User Training	vILT	Custom Training	$1,500	Users will explore scenarios and complete hands-on practice activities while getting exposure to the product to learn the core concepts that will help you effectively scale your rollout with a team of DocuSign experts in-house.	One, 4-hour virtual session
End User Training	vILT	Custom Training	Scoping required	This training allows your organization to leverage experienced instructors to support your successful roll-out through tailored virtual training.	Scoping required
Custom Video Service	Self-paced	Custom Training	$5,000	DocuSign University's Custom Video Service provides your organization with training resources tailored to your specific DocuSign Usage. Work with DSU's team of Instructional Designers and Video Production Specialists to develop professional training videos that accurately depict your brand, account settings, documents, and workflow.	N/A
Custom Enablement Plan	Email DocuSignUniversity@docusign.com for more information.				